

Advanced Medical Innovations (AMI) Merchandize Return Policy

1. All returns are to be made within 60 days of date of shipment. Returns made after the 60 day window will be subjected to a restocking fee of 15%-25%. NO RETURNS will be accepted after 90 days of shipment.
2. A completed RETURN FORM listing the reason for return is required for all returns. Please include a copy of this return form along with the actual return shipment and the company assigned Authorization to Return Merchandize (RMA) number. If a return arrives without an RMA # it will be refused.
3. Any custom or Private Label products; NO RETURN will be accepted.
4. A Credit Memo will be issued by AMI once the return has been received in our warehouse and processed by our staff. This Credit Memo will be mailed to your company and may be used at your discretion when paying open invoices. Short paying of invoices will not be accepted, a valid Credit Memo number must be referenced. If an invoice is short paid, the balance will remain open until a Credit Memo is issued against it.

Please feel free to contact us if you have any questions regarding this policy.